



## Terms & Conditions

1. The Holiday Privilege Club discount cannot be used in-conjunction with any other Shorefield Holidays Ltd promotion.
2. The Holiday Privilege Club discount can only be used by the lead name on our system.
3. To remain a member of the Holiday Privilege Club your 1st holiday with us must have been taken no later than 3 years (calendar year) prior to the date you are making your most recent booking with us. I.e. if you wish to make a booking with us for 3rd December 2018 then your first holiday must have been taken with us no earlier than 1st January 2015.
4. All 5 holidays in 3 years that qualify you to become a Privilege Club member must have been taken by you the lead customer applying to become a Holiday Privilege Club member.
5. All discounts offered are off full brochure/web tariff, not off already discounted prices.
6. To qualify for the 25% repeat booking offer, you must physically book your next holiday within the check-in and check-out date of your current holiday. Bookings can be made at Reception, Reservations Office based at Shorefield Country Park or over the telephone.
7. If booking multiple units you as the Holiday Privilege Club member are responsible for other guests, and could have your Holiday Privilege Club membership removed if your guests cause nuisance or damage to any of Shorefield Holiday property or guests.
8. If Shorefield Holidays run a general promotion that is over 40% discount off, your Privilege Club discount could not be used to receive a higher discount than the above.
9. Shorefield Holidays cannot guarantee that the upgrade offer of staying 3 times within the same year will always be available. No cash/extra discount will be offered if this is not available at the time of your stay. Upgrades may only be offered upon check-in.
10. The 'refer family or friend x5' in a year offer to receive 35% off your next booking must quote your full name & membership number at point of booking for this to count towards your 5 in a year.
11. For your 'Family or Friend' to redeem their 5% off tariff discount they must at point of booking quote your Privilege Club Client details. This discount cannot be applied retrospectively to an existing booking.
12. VIP Check-in of 2pm is available at Shorefield Country Park, Oakdene Forest Park & Merley Woodland Lodges. We cannot guarantee that your accommodation will be available for 2pm, but will always try our best to fulfil this promotion.
13. If you are currently a holiday ambassador under the previous terms of 5 holidays in the last 5 years & under the new T&Cs you no longer are eligible then we will honour you with a 1 year grace period. As of January 1st 2019 we will then review all eligible Privilege Club accounts.
14. Bookings must be made with Shorefield Holidays directly and not with any other Travel Agent.

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[www.shorefield.co.uk/privilege](http://www.shorefield.co.uk/privilege)

Shorefield Country Park | Oakdene Forest Park | Forest Edge Holiday Park | Merley Court Holiday Park | Wilksworth Caravan Park | Swanage Coastal Park | Lytton Lawn Touring Park  
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